

LEARNING & CULTURE

21st May 2004

Dear Head Teacher and Chair of Governors,

REDUCE THE COST OF BT PHONE LINES IN YOUR SCHOOL

A proposal by the City's Central Telecommunication Team has been agreed for 'Telewest' to take over all analogue telephone lines that the City still has with BT.

This is the **Carrier Pre-Select scheme**, whereby 'Telewest' will take over the management and billing of these lines without the need for any on-site engineering or number changes.

The benefit is a reduction in line rental of £32.00 per annum for each line and a reduction in call charges presently levied by BT.

Carrier Pre-Select Tariff

Pence per minute, minimum call charge 1p, price excludes VAT

	Standard	Economy	Weekend
National	1.60	1.00	1.00
Regional	1.60	1.00	1.00
Local	1.60	1.00	1.00
Mobile – 02	13.30	10.50	2.20
Mobile – T Mobile	15.60	10.50	3.00
Mobile – Orange	14.25	10.50	4.00
Mobile – Vodafone	13.30	5.50	3.00

The opportunity to participate in this scheme is available for all schools with BT analogue telephone lines.

Schools utilising the City's 'Telewest' Centrex telephone network on 303 and 464 may also benefit from this initiative if they still have BT analogue lines that cannot be accommodated on Centrex.

What are analogue telephone lines?

Generally these are lines for ordinary telephones, faxes, alarm lines, GEL lines in the boiler house for monitoring your heating system and the telephone line **supporting** an ADSL broadband connection to your computer.

If you pay BT directly for the rental of these lines, you should benefit from the Carrier Pre-Select Scheme.

The following applies to schools agreeing to the Carrier Pre-Select scheme.

1. They will retain their present BT line numbers.
2. There will be **no** onsite engineering required.
3. Monthly billing from 'Telewest' will replace quarterly billing from BT.
4. Minimum contract term is 12 months, however, this will **not** restrict schools (requires a 6 line minimum and confirmation survey by Telewest) from moving to Centrex.

Exclusions

Digital/ISDN or Broadband connections are excluded from the Carrier Pre-Select scheme.

What you should do

1. Make a copy of your most recent quarterly BT telephone bills.
2. Clearly indicate what each of the numbers represents, i.e. Public phone number, Fax, Alarm, ADSL, GEL, Modem, Office phone etc.
3. Clearly identify your school e.g. enclose compliment slip with contact name and telephone number.
4. Post to Chris Green, (Carrier Pre-Select), Learning and Culture, Room 310, Council House Extension, Margaret Street, B3 3BU.

To be received by Monday 21st June 04 for activation by 31st July 04

To be received by Friday 16th July 04 for activation in September 04

What we will do

1. Transfer all suitable line numbers to the Carrier Pre-Select Scheme.
2. Advise you of line numbers which cannot be transferred.

If you require further information or wish to move to the City's Centrex network on 303 and 464 please contact Chris Green 303 8485

Chris_green@birmingham.gov.uk or The Central Telecom Team on 303 4000

Yours sincerely

Chris Green

Project Manager (Telephony)